

Written statement of a non-key decision
Cabinet

Title	Major contract performance update
Decision maker	Cabinet Information about cabinet, including the names and contact details of the cabinet members, can be found here: http://councillors.herefordshire.gov.uk/mgCommitteeDetails.aspx?ID=251
Date of decision	29 July 2021
Report exemption class	Open
Purpose	To update Cabinet on progress made following the Major Contract Performance Review reported to Cabinet on 24 September 2020. That report approved improvements to the council's major contracts for Public Realm services and Property and Facilities Management.
Decision	That: <ul style="list-style-type: none"> a) Cabinet note the outcome of a whistleblowing investigation and, in line with the approved improvement plan, a contract management and commissioning resource is created in the corporate centre to provide capacity to support the delivery of the improvement plan using the Programme Management Office (PMO). b) Cabinet approve the establishment of an improvement board to include senior officers and Cabinet members
Reason for the decision	As set out in the report. Documents relating to this decision are available at http://councillors.herefordshire.gov.uk/mgIssueHistoryHome.aspx?IId=50037104
Options considered	1. This is a factual report with updates on suggestions for improvements. The alternative option is not to implement some or all of the improvements suggested. This would result in reduced improvements to the

	performance of the major contract in place.
Declarations of interest (see ▪ below)	
Call-in expiry date (decisions are not subject to call-in where special urgency provisions apply)	4 August 2021

<p>Councillor:</p> <p>Leader of the Council (Councillor David Hitchiner)</p>	<p>Date 29 July 2021</p>
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- a record of any conflict of interest declared by any executive member who is consulted by the member which relates to the decision;
- and
- in respect of any declared conflict of interest, a note of dispensation granted.